

Commitment to Service

K.E Weaver Petroleum has been serving its customers for over a decade. During this time we have learned a lot



about what it takes to be a successful fuel oil provider. K.E. Weaver Petroleum knows the value you place on keeping warm during the cold winter months.

We deliver more than oil and offer you peace of mind that your family's comfort is our top priority. Our staff is professionally trained and certified and we provide superior customer service

Service Plan Value

Service plans ensure that you will receive professional preventive maintenance for your oil burner and fuel oil tank. An oil burner cleaning which is included in all of our plans will increase your heating efficiency and allow you to save on heating costs. Our plans have been designed to be economical and a good value. The purpose of the plans is to keep your heating and hot water system working at peak efficiency and to keep critical parts maintained. To avoid the risk of expensive repairs take advantage of one of our service plans. Each plan offers a different level of protection and peace-of-mind.



Water Heater Plan- \$150.00/year or \$12.50/month

Our Water Heater Plan includes your annual tune-up and most parts and labor associated with maintaining your hot water heater.

Maintenance & Tune-Up

Professional preventive maintenance is strongly recommended annually for all heating systems. Maintaining and adjusting you oil burner will help save over 10% on heating costs and add years of life expectancy to this expensive equipment. This service tests and adjusts your oil burner for maximum efficiency using precision equipment. All safety and operating controls will be checked. Motors and bearings will be lubricated.

We will clean the electrodes, fan, pump, furnace, flue pipe to the chimney and chimney base. We will test for smoke, carbon dioxide, stack temperature and set the proper firing rate. When necessary the fuel filter cartridge, air filter and burner nozzle will be replaced.

Parts & Labor Coverage

If your hot water heater requires service many of the parts and labor will be covered at no cost to you.
*Some conditions apply, see general conditions and exclusions

Clip & Mail

Water Heater - \$150.00 or \$12.50/month

Name: _____
Street: _____
City: _____ State: _____ Zip: _____
Home Phone: _____ Daytime Phone: _____
Email Address: _____
Signature: _____ Date: _____

FOR OFFICE USE ONLY:
RECEIVED BY: _____ DATE RECEIVED: _____

General Conditions & Exclusions

This Plan is available to customers who purchase all of their fuel oil and heating system services from us during the term of the Plan and whose payments are in accordance with our payment and credit terms. The Service Plan becomes effective after our inspection and approval of your hot water heater.

1. The term of the plan is for a one (1) year period and will re-new automatically every year unless terminated by either the customer or Company. The plan automatically terminates if the customer no longer purchase all of their heating oil from the Company.

No credit will be issued if the Plan is canceled before the expiration date.

2. Repairs or services not covered by the Plan will be performed and charged to the customer at prevailing rates.

3. The Service Plan does not cover labor or materials to repair damage to the hot water heater or residence caused by the customers neglect such as failure to have sufficient fuel oil in the tank (unless oil is being delivered under our automatic delivery program), insufficient water for hot water heater, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having system switches in the "OFF" position, and causes related to the improper operation or maintenance of the hot water heater by the customer. Damage, repairs or replacement of parts or components caused by Act of God, fire, flood, freezing, storm, or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Plan.

4. Company will provide service as soon as practical and during regular business hours under normal conditions Company will not be held liable for any delay or failure to provide service due to conditions beyond its control such as Acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storm, flood, or other severe weather conditions, or government laws and regulation

5. The Water Heater Plan includes an annual tune-up and cleaning. A complete tune-up will be performed once during the term of the Service Plan, during regular working hours as scheduled by our service department. A separate trip charge will be assessed for cleaning and service calls performed on locations greater than 20 miles from Lititz, PA.

6. The Water Heater Plan covers labor and parts for specified repairs. Repairs covered by our Water Heater Plan both parts and labor, are; Burner Blast Tube, Burner Coupling, Burner Flanges Gasket, Burner Motor(1/7 HP), Buss Bar, Cad Cell Eye, Draft Regulator (up to 8"),Electrodes, End Cone, Emergency Switch, Flare Fittings, Flue Pipe (up to 8"), Fuel Filter Cartridge, Fuel Filter Complete Assembly, Fuel Pump(single stage), Fuel Pump Strainer, Ignition Transformer, Limit Control, Low Voltage Transformer, Nozzle, Nozzle Line, Single Aquastat, and Transformer Leads. This Contract does not cover repair or replacement of obsolete parts that are not available through regular sources of supply.

7. Customer agrees to release and hold Company harmless from claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that Company shall not be liable for any incidental special or consequential damage incurred by customer or third parties.

8. In the even that the residence is sold, the Service Plan may remain in effect provided that the new owner continues to purchase fuel oil and heating system service from the Company.

9. This plan may only be purchased in conjunction with our Total Comfort or Worry Free Plans.

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